



GET A DISCOUNTED LODGING RATE.



For seminar attendees wishing to stay in the area overnight, Medical Mutual has secured a discounted room rate of \$215 right there at the Harraseeket Inn for either Monday or Tuesday, November 14 or 15. Just call the Harraseeket at 1-800-342-6423 and mention the Medical Mutual seminar. The deadline for reserving is October 25.

Traveling more than three hours to attend the seminar? Mention it to Medical Mutual Seminar Coordinator, Andrea Lopez, when you register for the seminar and we'll provide your single night lodging at the Harraseeket Inn on a complimentary basis. It's our way of saying thank you for making a special effort to enhance patient safety in your practice. Availability is limited, though, so register for the seminar by contacting Andrea today at:

Phone: 1-800-942-2791 **Email:** alopez@MedicalMutual.com



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Virtual risks, real-life threats

Learn strategies to mitigate them at

Medical Mutual's 2022 Risk Management Seminar

November 15, 2022 • Noon – 4pm
Harraseeket Inn, Freeport, Maine



Please join us for

Medical Mutual's 2022 Risk Management Seminar

November 15, 2022 • Noon – 4pm
Harraseeket Inn, Freeport, Maine

Understanding the Rules of Play for Telemedicine

Virtual care is no longer a nice to have, but a necessity. Come join healthcare legal guru, Nan Gallagher, as she conveys how to engage in telehealth services so as best to minimize risk, administrative scrutiny, and payer woes, while maximizing your practice's revenue and overall worth to patients.



How Exactly Do We Mitigate Workplace Violence in Practice Settings?

All professional healthcare facilities today need to foster a culture of non-tolerance for violence.

In this seminar, behavioral health specialist Monica Cooke shares important risk-mitigation strategies, including tips for identifying, de-escalating and objectively documenting aggressive behavior. You'll also learn the benefits of patient-provider agreements and standardized responses to aggression for improving patient compliance and enhancing safety for the practice's staff and patients alike.



Program Agenda

- Noon** **Registration/Networking**
Luncheon Buffet: soup, salad, sandwiches
- 1pm** **Welcome**
[Frank Lavoie](#), MD, MBA
President & CEO, Medical Mutual
- Program Introduction**
[Lou Anne McLeod](#), MHA, CPHRM, HACP, FASHRM
Senior Risk Manager, Education Lead, Medical Mutual
- Understanding the Rules of Play for Telemedicine**
[Nan Gallagher](#), Esq.
Nan Gallagher Law Group
- 2:45pm** **Break**
- 3pm** **How Exactly Do We Mitigate Workplace Violence in Practice Settings?**
[Monica Cooke](#), BSN, MA, RN, PMH-BC, CPHQ, CPHRM, DFASHRM
CEO/Consultant, Quality Plus Solutions, LLC

OUR GUEST PRESENTERS

Nan Gallagher

For over 20 years, Nan Gallagher has devoted her career exclusively to the advocacy of healthcare professionals and entities. An accomplished healthcare and employment attorney, she focuses her practice on licensing, regulatory, contract, compliance, and credentialing matters. She also serves as General Counsel to many medical practices and associations and is the President of Halcyon Healthcare Solutions, a national healthcare consulting firm.

Monica Cooke

Monica Cooke has more than 40 years of clinical and administrative experience in the field of behavioral health and substance abuse, including several leadership positions with both risk and quality societies. A recognized expert in the field of behavioral health risk and healthcare workplace violence, she has presented at both the state and national levels.

Register Today

Register today to secure your space for this practical, enlightening seminar. Just call Andrea Lopez at 1-800-942-2791, or simply send an email with the following information to alopez@medicalmutual.com.

Name
Title
Practice Name
Address
Telephone
Email*

*Required for confirmation of registration and speaker presentation packets

Email Confirmation & Presentation Packets

When we receive your registration information, we'll confirm your workshop spot with an email. We'll also use your email address to send you the speakers' presentation packets in advance of the November 15 event.

CME Credit Statement

The Maine Medical Education Trust designates this live activity for a maximum of 3 AMA PRA Category 1 Credit(s)[™]. Physicians should only claim credit commensurate with the extent of their participation in the activity.

This activity has been planned and implemented in accordance with the accreditation requirements and policies of the Accreditation Council for Continuing Medical Education (ACCME) through the joint providership of the Maine Medical Education Trust and Medical Mutual Insurance Company of Maine. The Maine Medical Education Trust is accredited by the Maine Medical Association Committee on Continuing Medical Education and Accreditation to provide continuing medical education for physicians.